



POLICY FOR PREVENTION OF SEXUAL HARASSMENT

This policy for Prevention of sexual harassment ('Policy') is effective from April 10, 2023 ("effective date") and applies to Microware Computing and Consulting Pvt. Ltd., its subsidiaries and joint ventures over which the Microware Computing and Consulting Pvt. Ltd. exercises management control ("We", "Us", "Our", "Company").

Company is committed to create a safe work environment free from any form of sexual harassment and where all employees are treated with dignity and respect.

As per the Sexual Harassment of Women at Workplace (Prevention, Prohibition, and Redressal) Act, 2013 ("Act"/"POSH Act") and rules thereunder ("Rules"), the company has framed this policy and adopted the same. While this policy covers all the key aspects of the Act, for any further clarification, reference shall always be made to the Act and provisions of the Act shall prevail.

This policy aims at preventing, prohibiting, and deterring the commissions of the acts of sexual harassment at the workplace and provide the procedure for redressal of complaints pertaining to sexual harassment.

The company is committed to the effective dissemination of this policy. All stakeholders and managers are required to ensure that they and their team are aware of the policy and are encouraged to adhere to it.



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1. APPLICABILITY

- a) This policy extends to all employees of the company, including those employees on a regular, temporary, ad-hoc or daily wage basis, either directly or through an agent, including a contractor, for remuneration or not, and those working on a voluntary basis, with or without express or implied terms of employment.
- b) In addition to the above, this policy also extends to those of the company who may be affected in the course of any activity related to the work of the company or carried out within the premises used for the execution of the company work or day to day operations.

2. SCOPE

The scope of this policy extends to all workplaces including all offices, branches, departments, units, project locations, as well as the external locations used for the purpose of work carried out by the company.

3. DEFINITIONS

- a) “Aggrieved Employee” means in relation to a workplace a person of any age, whether employed or not, who alleges to have been subject to any act of sexual harassment by the Respondent and includes contractual, temporary employees and visitors.
- b) “Complainant” means the aggrieved person or a person having knowledge of the incident and having the consent of the aggrieved person to file a complaint or the legal heir of a deceased aggrieved person.
- c) “District Officer” means the District Magistrate or Additional District Magistrate, or the Collector or Deputy Collector as appointed by the appropriate government as a District Officer for every District to exercise powers or discharge functions under the POSH Act.
- d) “Employee” means a person employed at a workplace for any work on a regular, temporary, ad-hoc or daily wage basis, either directly or through an agent, including a contractor, with or, without the knowledge of the principal employer, whether for remuneration or not, or working on a voluntary basis or otherwise and includes a co-worker, a contract worker, probationer, trainee, apprentice or called by any other such name.
- e) “Employer” means a person who is responsible for the management, supervision and control of the company’s work and workplace.
- f) “ICC” or “Internal Complaints Committee” means an internal committee constituted as per the ACT.
- g) “Member” means a Member of ICC.
- h) “Presiding Officer” means the Presiding Officer of the ICC and shall be a senior level women employee of the company.



- i) "Respondent" means a person against whom a complaint alleging sexual offence has been made.
- j) "Parties" means collectively the Complainant and the Respondent.
- k) "Workplace" means establishments, enterprises, institutions, offices, branches, premises, locations or units established, owned controlled by the company or places visited by the employees out of or during employment including accommodation, transportation provided by the employer for undertaking such journey.

4. ROLES AND RESPONSIBILITIES

- a) All personnel are expected to respect the rights of others and to never encourage any types of harassment.
- b) All are encouraged to advise others of unwelcome behaviour and deter others from involving any such activities.
- c) All managers at the company are required to ensure that nobody is subject to harassment and there is equal treatment at all levels. They also are required to educate the employees of unwelcome behaviours and warn them of consequences of such action.

5. SEXUAL HARASSMENT

- a) Sexual harassment includes any one or more of the following unwelcome acts or behaviour, whether directly or by implication:
 - i. Physical contact and advances
 - ii. A demand or request for sexual favours
 - iii. Making sexually coloured remarks
 - iv. Showing pornography
 - v. Any other unwelcome physical, verbal, non-verbal conduct of sexual nature.
- b) The following circumstances among other circumstances, if they occur or are present in relation to or connected with any act or behaviour of sexual harassment may amount to sexual harassment:
 - i. Implied or explicit promise of preferential treatment in employment.
 - ii. The implied or explicit threat or detrimental treatment in employment.
 - iii. The implied or explicit threat about the present or future employment status.
 - iv. Interference with work or creating an intimidating or offensive or hostile work environment.
 - v. Humiliating treatment likely to affect the lady employee's health or safety.

6. INTERNAL COMPLAINTS COMMITTEE

- a) To prevent instances of sexual harassment and to receive and effectively deal with complaints pertaining to the same an Internal Complaints Committee ("ICC") is constituted at each location the company have an office or branch with more than 10 (ten) employees.



- b) Internal Committee shall consist of the following Members as appointed by the management of the company from time to time:
 - i. A Presiding Officer who shall be a woman employed at a senior level at the Workplace from amongst the employees;
 - ii. not less than two Members from the amongst the employees preferably committed to the cause of women or who have experience in social work or have legal knowledge;
 - iii. one Member from amongst non-governmental organizations or associations committed to the cause of women or a person familiar with the issues relating to sexual harassment.
- c) At least one-half of the total Members so nominated shall be women.
- d) The ICC Members should be sensitive to issues pertaining to gender-based violence and should have good credibility and technical competency to handle grievance procedures.
- e) The Presiding Officer and every Member of the ICC shall hold for a maximum period of 3 (three) Years from the date of their appointment by the management.
- f) The ICC is responsible for:
 - i. receiving complaints of sexual harassment at the Workplace;
 - ii. initiating the inquiry and procedure as per this Policy;
 - iii. submitting the report and recommendations to the management;
 - iv. coordinating with the management in implementing appropriate action;
 - v. maintaining strict confidentiality throughout the process as per this Policy; and
 - vi. submitting annual reports in the prescribed format.
- g) As per the POSH Act, the ICC shall while inquiring into a complaint of Workplace sexual harassment, have the same powers as vested in a civil court under CPC, 1908 when trying a suit in respect of:
 - i. summoning and enforcing the attendance of any person and examining him on oath;
 - ii. requiring the discovery and production of documents; and
 - iii. any other matter as reasonably required.
- h) The ICC Member or Presiding Officer may be removed or replaced in the following event:
 - i. contravenes any provision of this Policy;
 - ii. has been convicted for an offence or an inquiry into an offence under any law for the time being in force is pending against him/her;
 - iii. has been found guilty in any disciplinary proceedings or disciplinary proceeding is pending against him/her; or
 - iv. has so abused his/her position as to render his/her continuance in office (prejudicial to the public interest, such Presiding Officer or Member as the case may be, shall be removed from the POSH committee.

7. LODGING A COMPLAINT

- a) Any Aggrieved Employee may make, in writing a complaint of sexual harassment at the Workplace to the ICC along with any documentary evidence available, names of



witnesses, within 3 (three) months from the date of incident and in case of a series of incidents, within 3 (three) months from the date of the last incident.

- b) If the Employee cannot make such a complaint in writing, the Presiding Officer or any Member of ICC would render all reasonable assistance to the woman for making the complaint in writing.
- c) The complainant can either send the complaint by email or deliver a hardcopy in person. The date on which email is received by the ICC will be considered the date of filing the complaint. In case the ICC requests a hard copy, the Complainant can provide it at a later date, and the date of filing a complaint will be considered as the date of email.
- d) If the Aggrieved Employee fails to submit the complaint within 3 (three) months from the date of the incident, the ICC may extend the time limit up to 3 (three) months and in that case, the reason for such extension shall be recorded in writing.
- e) It is always advised to not delay in filing the complaint if any such untoward incident happens at the Workplace to conduct a thorough investigation and take prompt action.
- f) Even though there is no exact form of making the complaint, the Complainant is advised to:
 - i. to submit the complaint to the non HR ICC Members and not to the Employer or HR representative;
 - ii. to write the complaint in simple language;
 - iii. to include details of the exact incident, date and time, witness, etc.;
 - iv. to include circumstances preceding and following the incident;
 - v. include whether the Complainant responded/resisted to the actions of Respondent and details thereto;
 - vi. submit maximum pieces of evidence supporting the complaint including relevant emails, screenshots of SMS's, WhatsApp or other social media platforms, call details, photographs, recordings, etc.;
 - vii. not state any false or incorrect facts; and
 - viii. state the relief that is sought from the Employer.
- g) If the Aggrieved Employee is unable to make a complaint on account of her physical or mental incapacity or death or otherwise, her legal heir or such other person as authorized may make a complaint to the ICC.
- h) The Complaint shall be submitted by the Complainant to the ICC in writing or shall be submitted electronically at the following email: **Grievance@microwarecorp.com**. The complaint can also be submitted physically to an ICC Member.
- i) If the complaint is received by any person other than an ICC Member, upon receiving such a complaint, it is the responsibility of the complaint receiver to report the same to the committee immediately.
- j) If the complaint is made against a guest or any other person who is not an Employee of the company, the ICC shall advise the Complainant to file a complaint with the police immediately. The option of whether the complaint should be filed with the police or not is left with the Complainant.
- k) Upon receipt of the complaint, one copy of the complaint shall be sent to the Respondent within 7 (seven) days.



- l) Upon receipt of the copy of the complaint, the Respondent is required to reply to the complaint along with a list of supporting documents, and names and addresses of witnesses within 10 (ten) working days.
- m) The ICC maintains a register to endorse the complaint received by it and keeps content highly confidential, if it so desires, except to use the same for discreet investigation.
- n) Upon receiving such a complaint ICC shall act swiftly to find the veracity and take further actions as required.

8. RECEIVING A COMPLAINT

- a) The recipient of the complaint is required to keep the following points in mind while receiving the complaint:
 - i. shall make sure that the complaint has been listened to completely without any prejudice;
 - ii. inform the Complainant that the proper escalation, investigation and prompt actions will be taken on such complaint; and
 - iii. if possible, the complaint shall be written down as narrated by the Complainant itself and shall confirm the same upon completion by getting the signature at the end of the sheet.

9. CONCILIATION

- a) The Aggrieved Employee has the option to opt for conciliation proceedings before initiating an enquiry. Upon receipt of such a request for conciliation, the ICC may take steps to settle the matter between her and the Respondent through conciliation. ICC shall ensure that monetary settlement shall not be a basis of conciliation.
- b) Resolution through conciliation has to be completed within the following period: 30 (thirty) days.
- c) Where settlement has arrived under conciliation, the ICC shall record the settlement so arrived and forward the same to the management to take action as specified in the recommendation and ICC shall not conduct any further inquiry on such incident.
- d) A copy of such settlement shall be provided to both the Complainant and the Respondent.

10. ENQUIRY

- a) The Committee shall initiate an inquiry in the following cases:
 - i. no conciliation is requested by the Complainant;
 - ii. conciliation initiated has not resulted in any settlement between the Parties; or
 - iii. complainant informs the ICC of the failure of the Respondent in complying with the settlement entered through conciliation.
- b) The ICC initiates the inquiry within a period of 7 (seven) days of receipt of the written complaint/closure of conciliation/repeat complaint.



- c) The inquiry shall be initiated in the following manner:
- i. The Complainant shall submit the written complaint along with supporting documents and names of witnesses to ICC;
 - ii. Upon receipt of such a complaint, a copy shall be sent to the Respondent within 7 (seven) working days by the ICC;
 - iii. Respondent upon receipt of such complaint shall submit the reply along with supporting documents and a list of witnesses within 10 (ten) working days of receipt of such complaint;
 - iv. The ICC shall provide every reasonable opportunity to the Complainant and the Respondent for putting forward and defending their respective case.
 - v. The inquiry shall be completed by the ICC within a total of 90 (ninety) days from the receipt of the complaint;
 - vi. No legal practitioner will be allowed to represent any party at any stage of the inquiry procedure;
 - vii. All statements made orally before the ICC employees, witnesses or other persons in relation to an investigation shall be minuted and signed by the person making the statement;
 - viii. It shall be incumbent on every Employee to respond to queries of ICC honestly and present the facts in an objective and unbiased manner;
 - ix. The ICC shall conduct an inquiry into the matter of the principles of natural justice and shall hear both Parties and their submission before taking any decision;
 - x. Where the conduct of Sexual Harassment amounts to a specific offence under the Indian Penal Code, 1860, or under any other law, it shall be the duty of the ICC to immediately inform the Complainant of her right to initiate action in accordance with the law with appropriate authority and to give guidance and support on the same. Any such action or proceedings initiated shall be in addition to proceedings initiated and/or any action taken under this Policy;
 - xi. In conducting the inquiry, a minimum of 3 (three) Members including the Chairman shall be present;
 - xii. The inquiry report has to be issued within 10 (ten) days from the date of completion of the inquiry to both the management and the concerned Parties;
 - xiii. The Company is required to act on the recommendations of the ICC within 60 (sixty) days of receipt of the inquiry report; and
 - xiv. The aggrieved party can appeal against the decision of the committee within 90 (ninety) days from the date of recommendations to the concerned forum/court.

11.INTERIM RELIEF

- a) During the pendency of an enquiry, if the Complainant makes a written request, the ICC may recommend the company to:
- i. transfer the Aggrieved Employee or the Respondent to any other Workplace;
 - ii. grant leaves to the Aggrieved Employee up to a period of three months. Such leave shall be in addition to other leaves granted to the Aggrieved Employee ; or
 - iii. grant other such relief to the Aggrieved Employee as may be appropriate.



- b) On the recommendation of the ICC, the Company shall implement the recommendation made under this clause and send the report of such implementation to the ICC.

12. TERMINATION OF ENQUIRY

The ICC have the right to terminate the inquiry proceedings or to give an ex-parte decision on the complaint, if the Complainant or the Respondent fails, without sufficient cause to present herself or himself for three consecutive hearings convened by the Chairperson, as the case may be, provided that such termination or ex-parte order may not be passed without giving a notice of 15 (fifteen) days to the concerned party.

13. COMPLAINT UNSUBSTANTIATED

- a) Where the ICC arrives at the conclusion that the allegation against the Respondent has not been substantiated, it sends a report to the management of closing the complaint.
- b) Further, the ICC shall ensure that both Parties are informed about the investigation and closure of the Complainant.

14. COMPLAINT SUBSTANTIATED

- a) Where the ICC arrives at the conclusion that the allegation against the Respondent has been proved, it shall recommend to the management:
 - i. to take action for sexual harassment as a misconduct in accordance with company rules;
 - ii. to deduct, notwithstanding anything in the employment terms applicable to the Respondent, from the salary or wages of the Respondent such sum as it may consider appropriate to be paid to the Aggrieved Employee or her legal heirs; or
 - iii. such compensation may be determined in accordance with Clause named Compensation under this Policy or Section 15 of the POSH Act.
- b) In case if the management is unable to make such deduction from the salary of the Respondent due to his being absent from duty or cessation of the employment it may direct the Respondent to pay such sum to Aggrieved Employee .
- c) Provided further that in case if the Respondent fails to pay the sum as ordered by the ICC, may forward the order for recovery of the sum as an arrear of land revenue to the concerned District Officer.
- d) Employer or the District Officer will act upon the recommendation within 60 (sixty) days of receipt of the report by him/her from the ICC.

15. COMPENSATION

The amount of compensation is decided based on the following factors (Section 15, POSH Act):

- a) The mental trauma and emotional distress caused



- b) The career opportunity loss caused due to the incident
- c) The income and financial status of the respondent.
- d) Whether the harasser can pay a lump sum or in instalments

16.MALICIOUS ALLEGATIONS

- a) Where the ICC arrives at the conclusion that the allegation against the Respondent is malicious or the Aggrieved Employee or any other person making the complaint has made the complaint knowing it to be false or the Aggrieved Employee or any other person making the complaint has produced any forged or misleading document, it may recommend to the management to take appropriate action against such person.
- b) The actions recommended against such malicious complaints shall be similar to that of punishments if such complaint was substantiated against the Respondent.
- c) Inability to substantiate a complaint or provide adequate proof need not mean that the complaint is false or malicious.

17.NO RETALIATION

- a) Regardless of the outcome of the complaint made in good faith, the Complainant, witnesses, and any other person providing the information will be protected from any form of retaliation. While dealing with complaints, the ICC shall ensure that the Complainant, witnesses, etc. are not victimized or discriminated against in any manner.
- b) Anyone suspecting or experiencing retaliation should report to the ICC immediately. Any such retaliation cases will be treated seriously and appropriate disciplinary actions will be taken including termination of employment.

18.CONFIDENTIALITY

- a) The contents of complaint made under this Policy, the identity and address of the Aggrieved Employee, Respondent and witnesses, any information relating to conciliation and inquiry proceedings, recommendations of ICC and the actions taken by the management under the provisions of this Policy shall not be published, communicated or made known to the public press and media in any manner unless specifically allowed under the POSH Act.
- b) Where any person entrusted with the duty to handle or deal with the complaint, inquiry or any recommendations or action to be taken under the provision of this Policy, contravenes this clause, shall be treated as major misconduct and the management will take appropriate disciplinary action including termination of employment.

19.APPEAL

Any person aggrieved from the recommendations of ICC under this Policy or non-implementation of such recommendations may prefer an appeal to the court or tribunal without prejudice to provisions contained in any other law for time being in force. Such



appeal shall be preferred within a period of 90 (ninety) days of the recommendations of ICC.

20.AWARENESS PROGRAMMES

- a) The Company will display the details of ICC and other information on a visible place in the premises of the company.
- b) The Company will conduct awareness programmes and orientation programmes at regular intervals for the employees and ICC members.

21.LEGAL COMPLIANCE

The ICC shall in each calendar year prepare an annual report and submit the same to the management and District Officer as per the applicable law.

22.ACKNOWLEDGEMENT

By signing this Policy,

- i. I acknowledge that I have reviewed the above-listed policies and guidelines of the Company and understand my responsibilities.
- ii. I agree to report any actual or potential situation or incident that may be contrary to the above policies as soon as I become aware of it.
- iii. I agree to abide by the aforementioned policies and I understand that my failure to follow the policies may result in disciplinary action, up to and including dismissal.

Employee Name:

Designation:

Date:

Signature

ANNEXURE – A

INTERNAL COMPLAINTS COMMITTEE



Chairperson: Ms Indu Dhawan

Member: Ms Rakhi Verma

Member: Mr Jitendra Kumar

Member: Mr Harshwardhan Grover

Member: Ms Namita Leekha- HR Representative

External Member: To be Notified in due course

External Member Profile



ANNEXURE – B

DRAFTING THE COMPLAINT: FORMAT

When drafting a Sexual Harassment complaint, it is essential to include all relevant information, supporting documents, and witnesses in a systematic and organised manner.

1. Name of the Complainant and contact details.
2. Date, time & place of the incident(s).
3. Name of the Respondent and their contact details.
4. Allegation(s) with context, including what happened before, during, and immediately after the incident.
5. Evidence (if any). Please note that filing a complaint of Sexual Harassment does not require mandatory evidence or supporting documents. However, any relevant material you may have, such as screenshots of WhatsApp messages, call logs, or other information, can be helpful in investigating the matter.
6. Witnesses and their contact details.
7. Impact on the Complainant, such as emotional distress or effects on work performance.
8. The remedy sought, such as an apology, compensation, or termination.
9. Date and signature of the Complainant.